

USAGE, MAINTENANCE + CARE

Usage

Can be mounted upside down without affecting usage or warranty.

Heat output options

Radiant towel rails are a constant wattage appliance, designed to be used as a towel warmer and drier mostly in winter. They do have to get fairly hot so that they will effectively dry and warm the towels as a 'luke-warm' rail would be ineffective and not fit for purpose!

Our towel rails are designed to dry towels and are not designed to hold your hand on them, especially below a folded towel.

In the summer months, when the bathroom is much warmer you generally do not need to use the heated rails at all, but if you do then be aware that the rails may become hotter as the heat will not dissipate into the room as it does in winter when the room is generally colder.

If you do wish to use your heated towel rail year-round and find that it is hotter than you are comfortable with then we suggest that they are either used for shorter periods of time and not left on for hours or run 24/7. Alternatively, they can be wired via a simple dimmer switch so that you can adjust the power output up and down in the same way you would dim your lights, or you can install a radiant TS8100W-TIM-VP which is a timer with 3 output settings 30%, 60% or 100%

If you have any questions, please do not hesitate to contact a member of our team.

Maintenance and care details

For general weekly cleaning of stainless and coated rails use a damp cloth, but for any stubborn marks, use a non-abrasive, solvent free cleaning product suitable for stainless steel.



EXCEED
expectations