

# Radiant Floor Heating Warranty Registration



## Property Owner

First Name: \_\_\_\_\_

Surname: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

State: \_\_\_\_\_ Post code: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

Email: \_\_\_\_\_

Date of product purchase: \_\_\_\_\_

Radiant Heating Invoice Number: \_\_\_\_\_  
\_\_\_\_\_

## Installer/Electrical Contractor

First Name: \_\_\_\_\_

Surname: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

State: \_\_\_\_\_ Post code: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

Email: \_\_\_\_\_

Date of Installation: \_\_\_\_\_

Electrical Contractor License number: \_\_\_\_\_  
\_\_\_\_\_

<b>Cable Model Number:</b>			
	<b>Active to Neutral</b>	<b>Active to Earth</b>	<b>Neutral to Earth</b>
Ohm Reading	Ohms	Ohms	Ohms
<b>Resistance test before installation</b>			
<b>Resistance test after installation</b>			
<b>Resistance test after tiling</b>			
<b>Connect Cable Monitor Alarm before screeding or tiling</b>		Y / N (Take photo of connection)	

I confirm that I have read the Radiant Heating Installation Manual, understand its contents and accept the conditions of Radiant Heating's liability covered by the warranty.

I confirm that the floor heating mat has been installed according to the installation manual.

**Signature of installer:** \_\_\_\_\_ **Date:** \_\_\_\_\_

<b>Cable Model Number:</b>			
	<b>Active to Neutral</b>	<b>Active to Earth</b>	<b>Neutral to Earth</b>
Ohm Reading	Ohms	Ohms	Ohms
<b>Resistance test before installation</b>			
<b>Resistance test after installation</b>			
<b>Resistance test after tiling</b>			
<b>Connect Cable Monitor Alarm before screeding or tiling</b>		Y / N (Take photo of connection)	

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	<b>Active to Neutral</b>	<b>Active to Earth</b>	<b>Neutral to Earth</b>
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<b>Resistance test after installation</b>			
<b>Resistance test after tiling</b>			
<b>Connect Cable Monitor Alarm before screeding or tiling</b>		Y / N (Take photo of connection)	

I confirm that I have read the Radiant Heating Installation Manual, understand its contents and accept the conditions of Radiant Heating's liability covered by the warranty.

I confirm that the floor heating mat has been installed according to the installation manual.

**Signature of installer:** \_\_\_\_\_ **Date:** \_\_\_\_\_

# Radiant Floor Heating Warranty Registration



## Radiant Heating Warranty

All Radiant Heating Mats are covered by a 10 year manufacturer's warranty from the date that they are purchased.

The warranty covers failure or manufacturing fault. Radiant Heating does not assume responsibility for any damage to the product by trades people, site visitors or any damage caused after installation.

The Cable Monitoring Alarm must be connected and switched on during screeding/tiling and whilst any trades people or site visitors are in the installation area.

The warranty covers the cost of repair or replacement of the cable mat, but does not cover any remedial work such as the replacement of tiles. In the unlikely event that a fault cannot be traced or a cable cannot be repaired a refund equivalent to the original purchase price may be offered.

For the Warranty to be valid the following conditions must be fulfilled:

- The installation must be made in accordance with the Installation Manual.
- The Electrical Contractor License number must be recorded on the Warranty Registration form.
- The Warranty Registration form must be completed and returned by post or uploaded to our website, using the on-line warranty registration form at [radiantheating.com.au/warranty-registration.html](http://radiantheating.com.au/warranty-registration.html)
- Photographs of the installation prior to screeding/tiling must also be included.

Radiant Heating Thermostats are covered by a 2 year manufacturer's warranty from the date that they are purchased.

In the unlikely event of a fault please contact **Radiant Heating on 08 9302 4140**

Radiant Heating Pty  
1/18 Profitt Pass, Wangara 6065  
Tel: 08 9302 4140  
Email: [sales@radiantheating.com.au](mailto:sales@radiantheating.com.au)